

# **Fall Provider Webinar**

**Community Alternatives Program for Children  
and Disabled Adults**

**November 20, 2024**

# Agenda

- **Hurricane Helene CAP Flexibilities**
- **CAP Overview/Updates**
- **CAP/DA Waiver Renewal and New Services**
- **CAP/C Referral process and Accessing services**

# Hurricane Helene Recovery Efforts

- Telephonic assessments
- Telephonic monitoring engagements
- Temporary waiving of specific CD requirements
- Payment of care in alternative settings
- Appendix K
- Retro-approval of POC
- Hurricane Helene added as an extraordinary condition

# CAP Overview and Updates

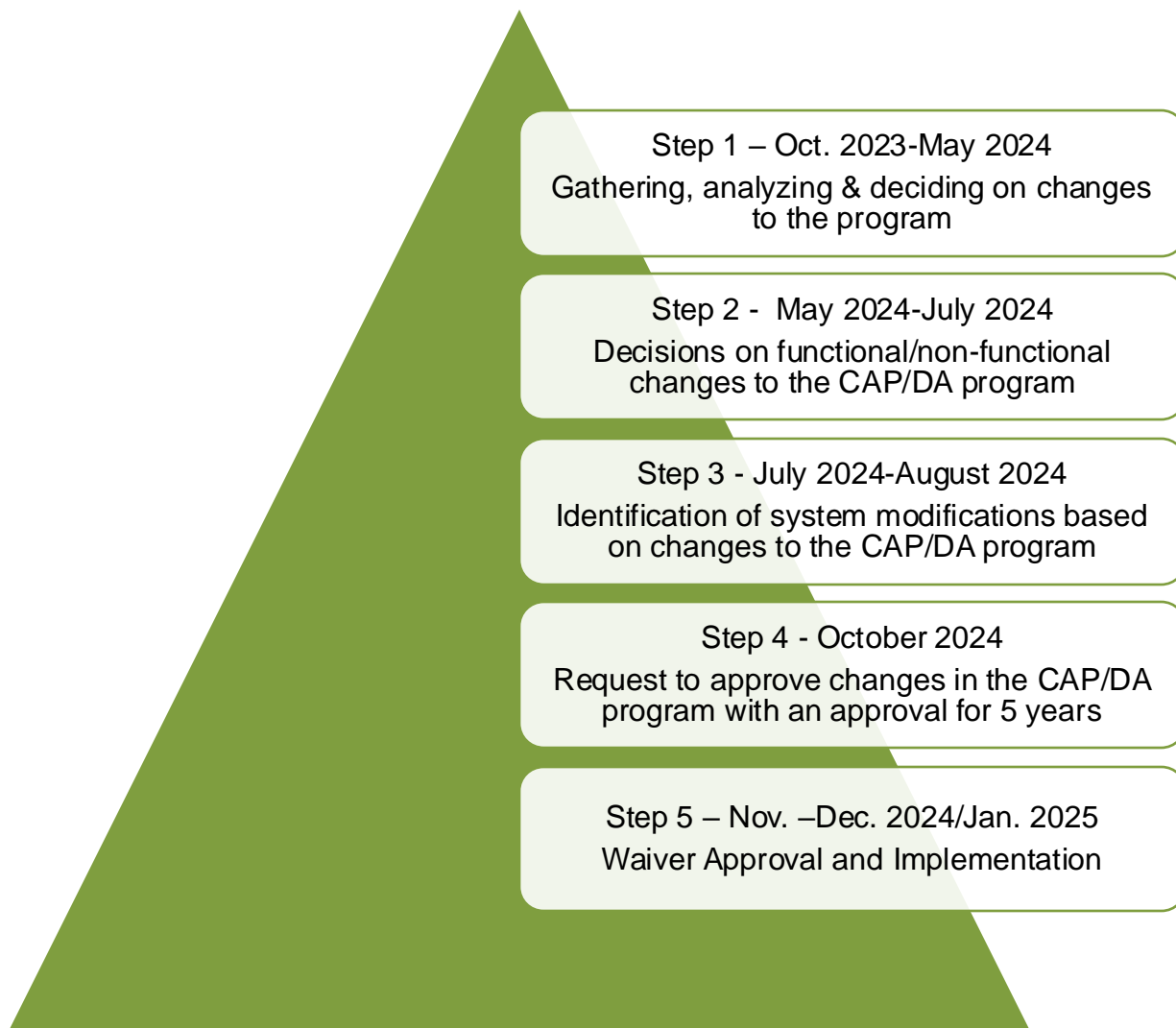
- **Utilization Patterns**
  - Current census
  - Participant by age/race/geographical area
  - Service utilization and expenditures
- **Proposed Dashboard designed to illustrate utilization trends and expenses**
- **Continuous quality improvement strategies and measurements of success**
  - Waiver assurances and performance measures
  - How CMEs are performing

# CAP Overview and Updates

- **CAP/DA waitlist management process**
  - Notice letters of wait
  - Option counseling/SDOH assessment
  - Culling of the waitlist weekly
- **New initiatives:**
  - CAP/DA waiver renewal
    - Timeline
    - Effective date
  - CAP/C service utilization flexibilities (your way)
    - ANC
    - PNA/IHA/CC/CD

# **CAP/DA New Waiver and Updates**

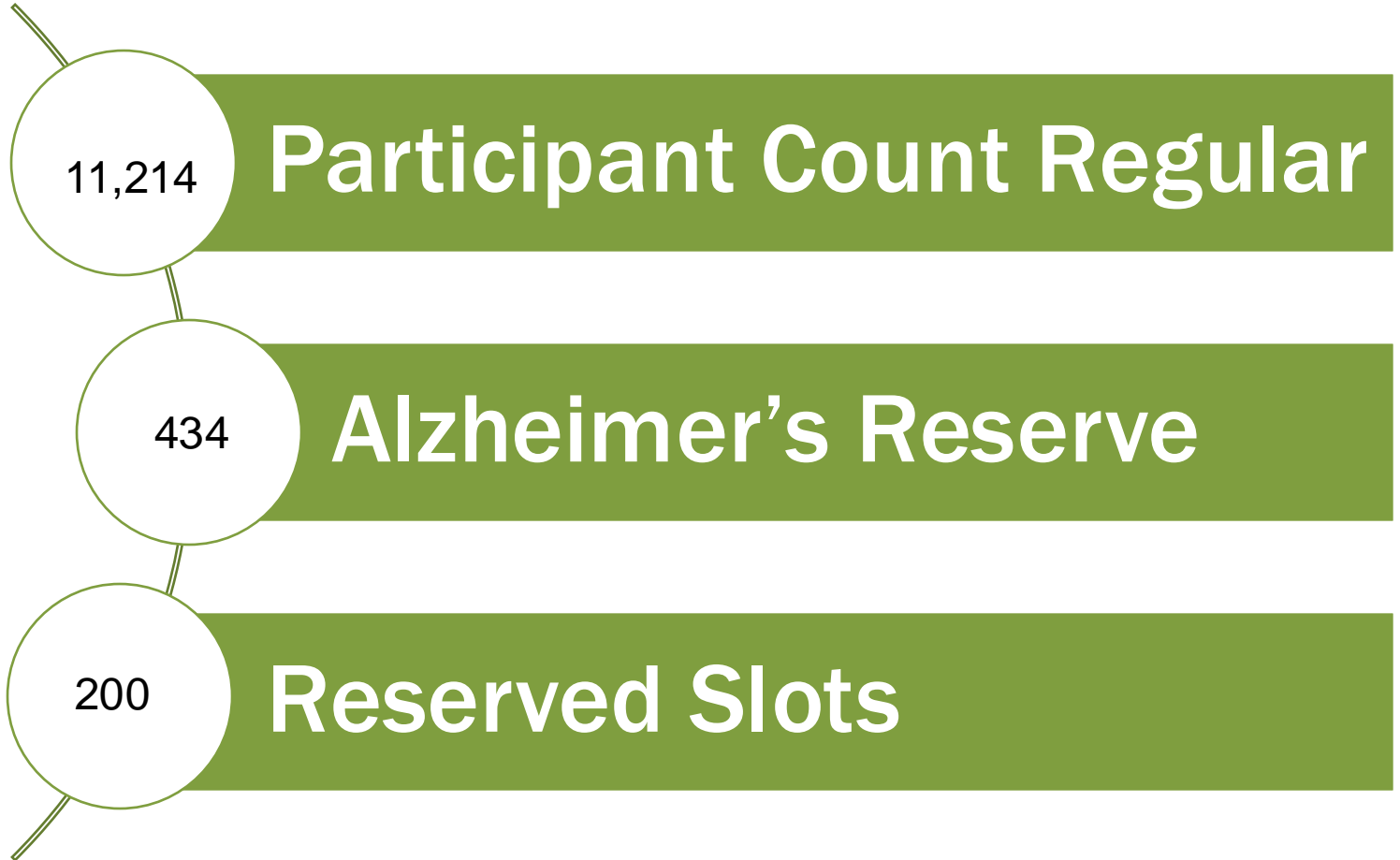
# CAP/DA Waiver Renewal Activities



# Submitted Revisions to CAP/DA Waiver

Current Process	Proposed Process
Budget limit for equipment, modification and technology = \$13,000	Expand limit to \$28,000
Budget limit for personal emergency response services = \$30.77	Expand limit to \$ 41.00
In-home aide service =\$5.96/ 15mins.	Expand in-home aide services to cover/pay CNA II tasks at \$7.34
Critical incidents – falls categorized as level I	Critical incidents – fall categorized as level II, along with missed hands-on services
Personal care used to describe hands on services	Personal care changed to in-home aide
Supportive worker is referenced for coordinated caregiver definition	Supportive worker was replaced with live-in caregiver
Limitation on services when specific services types were being used	Service planning based on unique needs access to services

# Participant Count in New Waiver



# CAP/DA Services In New Waiver

Hands-on Services	Supportive Services	Modification Services
<p>Personal care type services:</p> <ul style="list-style-type: none"><li>• Adult Day Health</li><li>• CAP In-Home Aide I</li><li>• CAP In-Home Aide II</li><li>• Personal assistance</li><li>• Coordinated Caregiving Respite services</li></ul> <p>Managed through the options below:</p> <ul style="list-style-type: none"><li>• Provider-led</li><li>• Consumer-directed</li><li>• Coordinated caregiving</li></ul>	<ul style="list-style-type: none"><li>• Care management/care coordination</li><li>• Community transition/ integration</li><li>• Goods and services (chore services, non-medical transportation, nutritional supplements, pest eradication)</li><li>• Meal preparation and delivery</li><li>• Specialized medical equipment and supplies</li><li>• Personal Emergency Services</li><li>• Training, Educational and Consultative services</li></ul>	<ul style="list-style-type: none"><li>• Equipment, modification and technology</li></ul>

# **CAP/DA Proposed Implementation**

- **Approval Effective Period:**
  - November 1, 2024 – October 31, 2029
- **Rollout Plan:**
  - Dec. 2024- Feb. 2025 – Communication, Training and Education
    - Educational webinars
    - Fact Sheets
    - FAQs
    - Office hours
    - Policy update
    - Desktop tools

# **CAP/C Referral and Accessing Services**

# CAP Referrals

- **Consent Packet**
  - Consent from applicant to process the CAP referral
  - Physician's worksheet
  - Case management selection
- **Why these documents are important.**
  - Permits sharing of protected information
  - Helps determine the functioning level of the applicant and intensity of their needs
  - Links the applicant to a community-based organization to assist with navigating services

# Person-Centered Planning

- **What is person-centered planning:**
  - A planning process directed by the waiver participant/caregiver that builds services around their strengths, preferences, and desired outcomes
  - The planning process enables a personalized mix of paid and non-paid services and supports that assist the waiver beneficiary with achieving personally defined outcomes within the community
- **How to use person-centered planning for CAP that aligns with the beneficiary assessed needs**
  - ANC, PNA, IHA, CC, and combining services options