

August 15th, 2024
Front Porch Chat: Personal Care Services
Questions & Answers

Q. If a resident changes to a Tailored Plan from NCLIFTSS, will their hours transfer automatically?

A. When a resident changes to a tailored plan, they will have maintenance of service that will go with them to that plan from Medicaid Direct.

Q. What are the minimum hours allotted for dementia residents?

A. The hours allotted to individuals are based on the results of their independent assessment. If the individual meets session law criteria, which allows a maximum of 130 hours, the minimum number of hours they would receive is 90 hours per month.