

2024 LTSS Provider Forum Q&A Session: MEDICAID UPDATES

Answers provided and vetted by DHB 7/22/2024

Do we see errands being added back as a paid task? Not at this time

How is payer source impacted by plan choices ? This is no impact on pay source by plan choice

How does the Tailored Plan affect NEMT services? Not at this time

What is the process for a family member to be caretakers? Consumer direction is available through the CAP Waivers

Medicaid eligibilities- we have providers that have beneficiaries show one type of Medicaid on the first of the month and the two months later their eligibility has been changed and backdated. How are providers supposed to keep track of eligibilities then they change like that? Contact the Provider Ombudsman

When Eligibility is incorrect in NC tracks is there movement to get it corrected outside of the county level? Contact the Provider Ombudsman for support

Will there be a chance to be able to attend the next meeting virtual if you can't make it in person? This forum is designed for in person.

Will there be a recording of this presentation available on the DHHS website? Not at this time

What is the easiest way to verify enrollment or check eligibility for residents prior to admission to LTC facilities? NC Tracks

You mentioned “integrating CAP/C and PDN”. Can you please elaborate on that? The Case Manager is task to provide coordination for beneficiaries enrolled in the waiver and receiving other state plan services like CAP/C

"Why do nurses need to do assessments from individual agencies immediately after the Acentra RN has assessed the beneficiary? Also there is no reimbursement for the agency RN, will that be addressed?" Acentra Nurse Assessment determines clinical eligibility for a program, the agency nurse assessment informs the development of the plan of care.

"1115 Waiver, SUD/TBI add'l services. Is this available for pcs recipients with LTC facilities?" Unintelligible question

What is the status of the request to update the CAP Medicaid deductibles to align better with PACE? In process

Can a member that is on PACE receive PCS services? Yes

With the CMS package renewal, why is there something for staff retention due to the shortage? Medicaid continues to negotiate with CMS to finalize the 1115 Waiver Renewal, there is language in the Waiver renewal to address the workforce shortage.

Will the slide deck be available to participants? Yes

May we have access to the PowerPoint that was presented? Yes

How can a provider check when its recredentialing date is? NC Tracks

"Please clearly differentiate between NC LIFTSS, ACENTRA, and how it all ties into NCDHHS.

Elaborate on TP and how to enroll." Acentra is the vendor selected to function as the comprehensive independent assessor for Medicaid LTSS, the combined process is intended to Link Individuals and Families to long-Term Services and Supports and branded as NC LIFTSS

Will you do another meeting like this for those who could not get a ticket to this one? No, this is an annual event, however there will be additional opportunities on a smaller scale in the fall.

What tool is most utilized by health plans to assess the most appropriate amount of hours for PDN?" Clinical Coverage policy details per NC statute maximum number of PDN hours are 112/week, however individual under age 21 are subject to EPSDT will may exceed the maximum. Each health plan determines the tool and process for assessment for PDN.