

ANC and IHA/PNA with PDN Front Porch Frequently Asked Questions

Q: What is the next step(s) for patient who is over 20yrs, still medically fragile requiring PDN hours/ support?

A: CAP/C services are available for individuals under the age of 21. When they age out of CAP/C services, they are transitioned to other services to meet their needs. Individuals receiving private duty nursing (PDN) along with CAP/C services may continue to receive PDN when all qualifying conditions are met. CAP/C and PDN are different services, and an individual does not need CAP/C to receive PDN.

Q: What would happen if the CAP/C beneficiary ages out?

To ensure the health, safety, and well-being of an individual enrolled in the CAP/C waiver, an adult transition plan is created at age 18 and monitored for any needed revisions until the individual turns 20. The CAP/C individual and their assigned case manager will identify other community or Medicaid services to meet ongoing needs after aging out of CAP/C. Six months before the individual's 21st birthday, the transition plan is activated to ensure a smooth transition to the identified community or Medicaid services listed in the transition plan.

Q: For IHA/PNA with PDN, you stated they can't overlap day/night. If there are overnight shifts routinely covered like Thursdays and Sundays, but nights not covered like Fridays and Saturdays, do those overlap since Thursday night shifts end Friday morning and Sat night shifts end Sun morning?

A: Overlap means same day, same time.

Q: Are parents eligible to be the caregiver for their children?

A: Yes, parents are eligible to be the caregivers for their children when all qualifying conditions are met. The CAP/C case manager will assist parents of children under 18 in identifying whether they meet the qualifying conditions, which are called extraordinary circumstances.

Q: So they have to be a CNA or a Nurse?

A: When services are approved, the CAP case manager will inform us what type of worker/professional must be hired. In-home Aides and Pediatric Nurse Aides may require CNA certification. Attendant nurse care will require a person to be licensed as an RN or LPN.

Q: Until these documents become available, what should families do to start these services?

A: These documents will be posted on the NC Medicaid CAP/C webpage and NCLIFTSS website. Families can access these documents there. To start using these services, families will need to work closely with their CAP/C case manager to begin the discussion and the plan to develop a plan of care (POC).

Q: For PNA LOC for skilled LOC beneficiaries: when submitting POC for LRI/parent to be paid caregiver when authorized PDN hours are not fully covered by agency what exactly is needed from nursing agency for parent to be paid under CD to mitigate gap in PDN service hours? A letter or what exactly is needed; it's not clear how or what a nursing agency is required to provide with POC?

A: When PDN hours are not fully covered because the PDN agency cannot hire a nurse, the parent works closely with the CAP/C case manager and the PDN agencies to identify a plan to ensure coverage of care. If an individual risk agreement can be created to protect the health

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and well-being of the child using PNA services, the case manager will develop a plan of care identifying the care plan. The required forms provide written evidence that PDN hours cannot be covered through documentation from the PDN agency, documentation by the case manager of referrals to other PDN agencies, and individual risk agreements. The case manager will collect these documents. The case manager will use those documents to determine eligibility to use this blended service before a POC is submitted for review.

Q: When will the updated CAP/C Clinical Coverage Policy become available? We are 16 months into the new waiver.

A: The CAP/C Clinical Coverage Policy will be finalized and posted within the next two months. Due to the comments from the public posting, a recommendation was made to create resource tools and train CAP/C case managers and families on how to use IHA/PNA with PDN and enrolling in attendant nurse care. These tasks were completed on July 18, 2024.

Q: Can an EMT, such as an EMT or advanced EMT, be the same as a CNA?

A: The CAP services usually use CNAs to assist with activities of daily living (ADLs) and instrumental activities of daily living (IADLs). During the hiring of a worker, if an EMT meets the qualifying hiring requirements approved by an agency or a financial management entity, it may be possible.