



Accelerating Better Outcomes

Lead the Way | August 1, 2023



Meet Our Company



With over six decades of combined experience, CNSI and Kepron have **come together to become:**

Our purpose is to accelerate better health outcomes through quality healthcare

Our vision is to be the vital partner for healthcare solutions in the public sector

Our mission is to continually innovate solutions that deliver maximum value and impact to those we serve



Acentra Health Overview



2023

Founded

Acentra Health was formed following the merger of CNSI and Kepro



3K

Employees

Skilled clinicians, technology experts, and industry leaders



45+

States

Serve 45 state agencies and 5 federal agencies

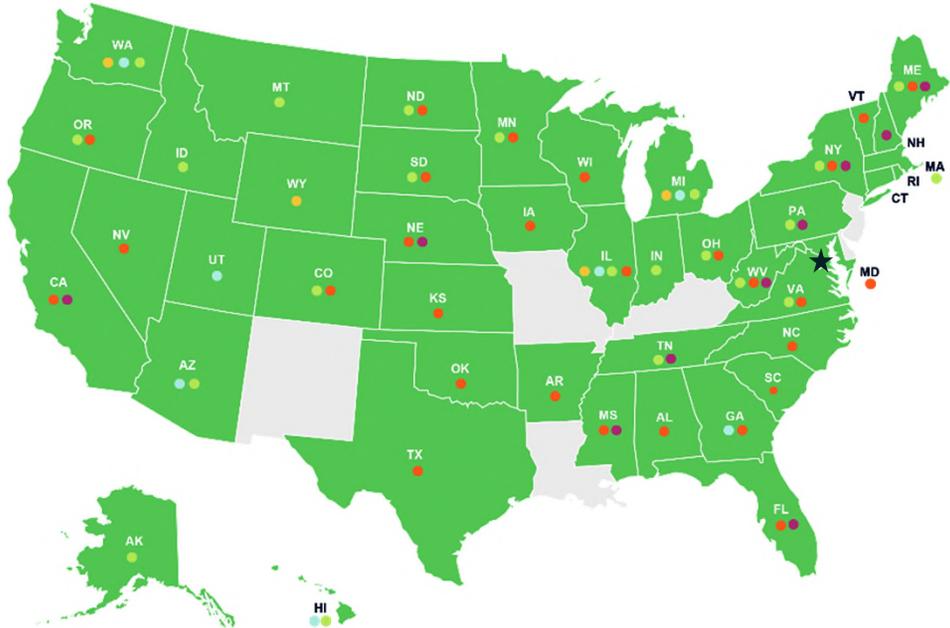


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Locations

Headquartered in McLean, VA with 32 total company locations nationwide and a location in India

- ★ U.S. federal agencies we are partnered with:
- Centers for Medicare & Medicaid Services
 - Department of Health & Human Services
 - Department of Health Resources & Services Administration
 - Department of Labor
 - Department of Veterans Affairs



- STATE CLIENTS
- PROVIDER
- CARE MANAGEMENT
- CORE CLAIMS
- QUALITY OVERSIGHT
- ASSESSMENTS & CLINICAL ELIGIBILITY



By the Numbers

HELPED TO IMPROVE THE LIVES OF OVER

140M

BENEFICIARIES NATIONWIDE



CMS CERTIFIED
FOR CLAIMS,
PROVIDER,
& CARE MGMT.

44

CURRENT STATE GOVERNMENT CLIENTS SERVED

1 OUT OF 10
EMPLOYEES
ACTIVELY INVOLVED
IN INNOVATION



\$26B

PAYMENTS

DISBURSED ANNUALLY BY MISSION-CRITICAL SYSTEMS

312k

ASSESSMENTS COMPLETED ANNUALLY

5.7M

PRIOR AUTHORIZATIONS PROCESSED ANNUALLY

1.4B

CLAIMS PROCESSED ANNUALLY

URAC ACCREDITED IN
HEALTH UTILIZATION MGMT.,
CASE MGMT., DISEASE MGMT.
& INDEPENDENT REVIEW
ORGANIZATION



NC PASRR/LCA Team

MICHELLE MARKS | SENIOR VICE PRESIDENT, OPERATIONS

JOHN HENNESSEY | VICE PRESIDENT, OPERATIONS

ELLEN OLSEN | VICE PRESIDENT OF OPERATIONS, PASRR

LISA BENNETT | EXECUTIVE DIRECTOR, NCLIFTSS PROGRAM

AMEE HURLOCKER | PASRR PROGRAM LEAD

We provide PASRR services in 5 other states, including FL, NE, CA, NH, and WV.



Stakeholder Collaboration and Communication

- Continue to meet key stakeholders and develop relationships to understand their unique needs and concerns.
- Provide regular communication to inform and engage stakeholders in program implementation
 - Provide contact information including general email
 - Regular meetings (virtual and in-person)
 - Direct telephonic and email communication
 - Indirect communication through stakeholder channels (e.g., newsletters, trainings, events, websites)
 - Web-based informational resources.
- Develop and deliver trainings and education sessions for PASRR promoting understanding of program structure, processes and requirements.
- Seek actional feedback from the representative groups of stakeholders
- Administer annual surveys for providers and stakeholders



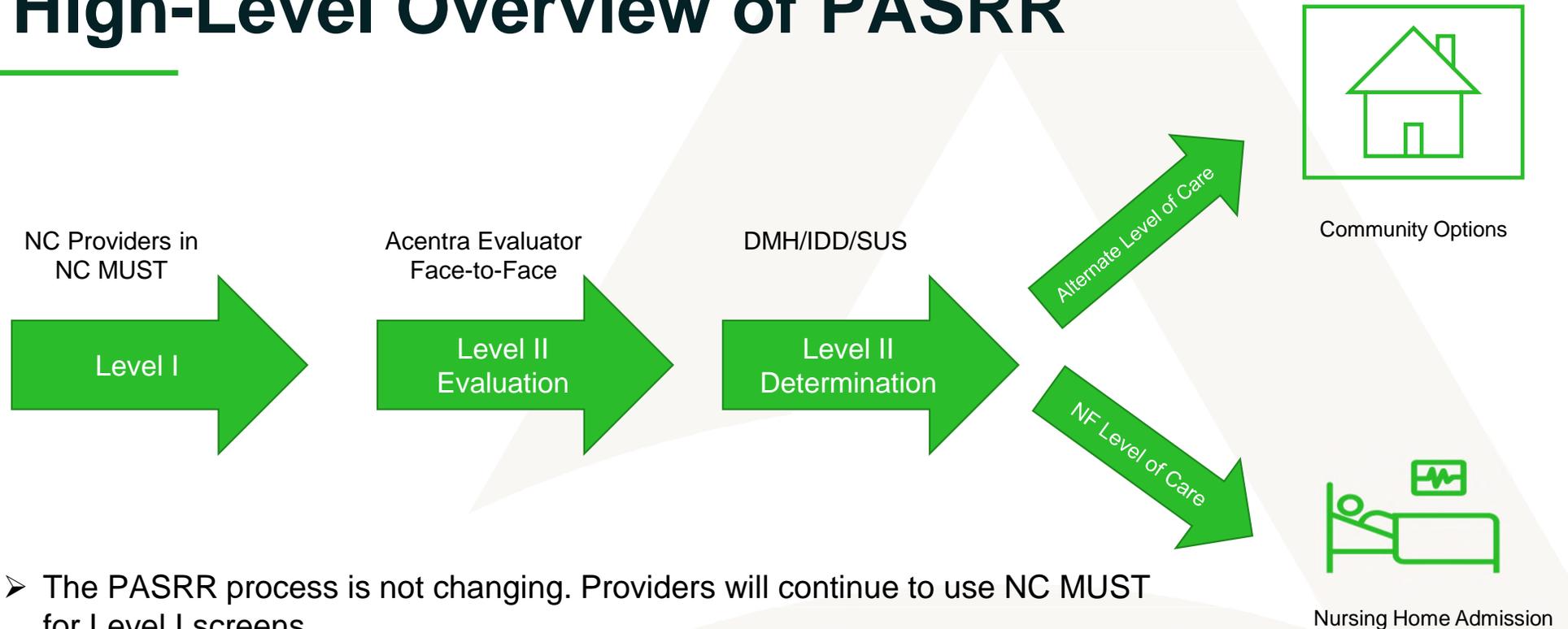
Purpose of PASRR

- Pre-Admission Screening and Resident Review (PASRR) is a federal requirement mandated by the Social Security Act, Title 42, Subpart C, Sections 483.100 through 483.138, Code of Federal Regulations.
- PASRR is intended to ensure that Medicaid-certified NF applicants and residents with possible serious mental illness (SMI), intellectual disabilities (ID), or related conditions (RC), are identified and evaluated for the need for nursing facility level of services and other specialized services.

Goal of PASRR

- Provide services to individuals with SMI/ID/RC while receiving nursing facility care
- Support community setting options for vulnerable populations

High-Level Overview of PASRR



- The PASRR process is not changing. Providers will continue to use NC MUST for Level I screens.
- Evaluations will be completed by master's level clinicians, licensed in the state of NC, employed by Acentra.
- Determinations and notifications will still be completed by DMH/IDD/SUS.

Contact Information

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Questions and Answers

We love to hear your Questions!

